

March 15, 2021

Dear Staff, Parents, and Caregivers,

It's been almost a year since Partners In Excellence temporarily closed our therapy clinics to ensure the health and safety of our staff, clients, and their families. We were so happy to reopen our clinics within two months and have learned much in this past year! We continue to strive for the very best health and safety procedures while providing the excellent therapy to our clients.

Partners is excited to be shifting slightly back towards our normal therapy environment due to several reasons. As a health care provider, Partners staff have been offered the opportunity to receive the COVID-19 vaccine over the last few months, and the CDC and the MN and WI Departments of Health continue to adjust their recommendations based on the current science regarding COVID-19. Our communities are moving towards expanding opportunities for resuming school and extra-curricular activities, and Partners feels comfortable making the following adjustments:

- Clients and staff will not have their temperature taken upon arrival.
- Clients and therapists will resume using the client lunch rooms, rehabilitation rooms, gymnasiums, and small group rooms.

Partners will continue with the following:

- Clients and staff will continue complete the COVID-19 Health Screen prior to arrival and throughout the day and will be sent home as necessary.
- Clients and staff will continue to wash their hands upon arrival and throughout the day.
- Client drop-off and pick-up will remain curbside.
- Partners will continue to encourage physical distancing, knowing the therapy our clients need does not always allow for this distancing.

The front doors of our therapy centers will also now be unlocked during normal business hours as we have added "Alice" our Virtual Receptionist. When you arrive, if you need assistance, please feel free to use Alice's touch screen to connect you with the person or department you would like to speak with.

Our updated COVID-19 In Center Practices can also be found on our website. The COVID-19 Health Screen is at the end of the document. Please follow the Partners Health Screen each day to ensure everyone's continued health! If you have any comments, questions or concerns, please contact your or your child(ren)'s Program Supervisor and/or Center Manager or email hotline@partnersmn.com.

Thank you,

Carrie Mortensen
Administrative Assistant